



Because your family means the world to you.

What does JCAHO Certification mean?

Your medical treatment, safety and happiness are of paramount importance to us. Premier Visiting Nurse and Home Health Services is JCAHO-certified which serves as confirmation that we are committed to providing the highest level of quality care to our patients and have been recognized by The Joint Commission for doing so.



Rigorous evaluation. National recognition. Continuous improvement. A commitment to quality. Confidence in your health care. These are just some of the qualities that accreditation by The Joint Commission means to both you and us. We voluntarily take part in the accreditation process to ensure our commitment to providing quality health care is as strong as it should be. The Joint Commission is the industry leader and accreditation demonstrates excellence, experience and professionalism — qualities we embrace on a daily basis.

What Areas of Michigan Do You Visit?

Our service area includes the following counties in Southeastern Michigan.



Premier Visiting Nurse can assist with your needs for specialty nursing care, medical supplies and equipment for your home and Hospice placement. Please ask your Patient Advocate for assistance or call 1-888-96-NURSE.



33259 Dequindre Road, Suite B
Troy, MI 48083
Phone: 248-597-9040 or 1-888-96-NURSE
Fax: 248-597-9147

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Nursing Care at Home

COMPASSIONATE
Care

THE *Homecare* DECISION

The decision to address the need for home health care services is often a confusing one to make. Many aspects of our services and procedures may be new to you. Knowing what questions to ask to find an organization committed to yours or your loved one's care may seem daunting.

We understand. We listen.

In fact, each patient is provided a 'Patient Care Advocate' to answer non-medical questions, locate resources, and meet the needs of the patient and/or their family. In addition, each patient is provided a 'Patient Navigator', a nurse who navigates and/or coordinates patient appointments, provides educational materials plus provides support for pain and wound care and other medical concerns. The Advocate and Navigator provide needed support for the patient and his/her family at a critical time.

We are dedicated to promoting the physical and emotional well-being for each of our clients. We strive to demonstrate our belief in the dignity and worth of each individual and to always respect your rights.

This brochure was created to assist you in becoming better acquainted with us and the benefits we have to offer you. Our team will help you understand the home health care process and explain your rights as a patient.

We can't answer all your questions in one brochure. So, please reach out to us to learn more. **1-888-96-NURSE.**

What Professional Services Are Offered?

Our continuum of care is broad and far-reaching. Some clients may be in need of all these services. Others may only need one. Together we will develop a care plan with your physician to ensure all needs are being properly addressed.

Skilled Nursing — skilled nurses assess and monitor the patient's health care needs, educate patients and caregivers, and collaborate with attending physicians to promote continuity of care.

Physical Therapy — through therapeutic exercise, balance activities and ambulation training, our physical therapists help patients regain functional mobility and gross motor skills.

Speech Therapy — our Speech Language Pathologists help patients regain their ability to produce and understand speech as well as facilitate communication skills. They also help patients manage swallowing disorders.

Medical Social Workers — Medical Social Workers specialize in evaluating the social and emotional factors that affect the ill and disabled. They help patients and their families manage the stress that can be put on families and connect them with the necessary community resources available to them.

Home Health Aides (HHA) — HHAs assist patients in their completion of activities of daily living (ADLs) and personal care.

Registered Dietician — our dietician provides consultations on appropriate diet management and meal planning.

Occupational Therapy — helping patients return to their everyday activities and regain their skills or cognitive abilities is the role of occupational therapy. Helping clients have independent, productive, and satisfying lives is the goal.

Are There Other Specialty Programs?

In addition to the services listed, we also offer a number of specialty programs that are designed to address the needs of certain patients. More information on these programs is available by calling 1-888-96-NURSE.

- Cardiac Rehabilitation
- Stroke Program
- Orthopedic services
- Telemedication
- Palliative care
- Oncology care

What Hours are Services Available?

Our services are available 24 hours a day, and we always have a registered nurse on call.

Call today for your home care service needs.
1-888-96-NURSE.

Who is Eligible?

We provide services for patients who need just a little help after an illness or surgery to those patients who need extensive help with all aspects of daily living and who have complex medical needs as well, and everyone in between. Each patient is unique, and a care plan is designed specifically to address their individual needs.

Who Pays for Homecare?

Medicare, Medicaid, commercial insurance and private pay are all possible payment sources for home health care services. Please contact Premier Visiting Nurse for additional information.